



Quality Management

Quality without compromise...

Fibreglass UK Limited is proud to be an **ISO 9001:2008** certified company; our quality management system covers all aspects of our company's operations such as manufacturing, project management, procurement and human resources, all projects are managed using Work Instruction Sheets to ensure that all information is supplied to the manufacturing departments in a clear and detailed format. Materials and production parameters are recorded and traced throughout the production process.

As a company we strive for constant improvement throughout our business and would welcome a full and detailed audit by any of our current and potential customers because we know that this builds and develops mutual confidence, we are committed to the continuous improvement of quality across all areas of Fibreglass UK operations, this ensures long-term customer satisfaction and loyalty by focusing on our customer needs and expectations whilst delivering first class products and customer service.

- ✓ We regularly review this policy to ensure that it drives continuous improvement and sets challenging targets for business improvement
- ✓ We fully comply with the requirements of ISO 9001:2008
- ✓ We not only follow but lead industry best practice initiatives to exceed the quality requirements and expectations of our customers
- ✓ Our policy and procedures are communicated and embraced within the organisation as part of its underlying culture
- ✓ Our policy and procedures are regularly reviewed for continuing suitability and effectiveness whilst being regularly monitored and reviewed to benchmark their effectiveness
- ✓ We are annually audited by QMS International Plc. to ensure compliance

[Click here](#) to download a copy of our **ISO 9001:2008** certificate

Richard Hayward
Managing Director
Fibreglass UK limited

Quality – service – flexibility